



2018

**Parent/Carer Knowledge of
My SEND Learning Plan
Consultation Report Evidenced by Derbyshire Parent Carer Voice
Consultation with Parent Carers**



Lisa Hodgson

Derbyshire Parent Carer Voice

19th April 2018



Content Index

1.	Introduction	Page 2
2.	Methods of Requesting	Page 3
3.	Methods Used & Sources	Page 3
4.	Consultation Purpose	Page 4
5.	Knowledge of GRIP Funding	Page 5
6.	School Explanation	Page 6
7.	Person Centred	Page 7
8.	Suggestions	Page 8
9.	Summary including Key Themes	Page 9
10.	Key Points to Consider	Page 10
11.	Appendix	Page 11



Consultation with Parent/Carers with Children/Young People with SEND:
Parent/Carers Knowledge About the
My SEND Learning Plan

Introduction

Derbyshire Parent Carer Voice (DPCV) put together 7 questions to report to the Local Authority the knowledge of parent/carers in relation to My SEND Learning Plan. Which has only been in place a short while.

This consultation was only run for a very short period of time due to the SEND Peer Review. The Survey Monkey was open from Thursday 12th April to Sunday 15th April.

The survey carried out through Survey Monkey was to elicit the views of parent/carers only.



Methods Used to Request Information for the Consultation

An email was sent to the full membership on our database that supplied us with an email address. This email gave a link to our website, a brief description of the consultation and then click to go through to Survey Monkey site directly to carry out the consultation. This reach was approx. 770 emails.

Methods of Information Gathering Used and Sources Consulted

Email was the main form of communication with families. It was published on social media and tagged to the top of the Facebook page to gain more views of the post due to the urgent nature and short time frame, of this survey.

We had 6 shares of the post but we cannot see how many times the post was shared again. There were only 10 visits from Facebook to our website. This is not specific enough to tell us which pages were visited and how many of the 10 went on to do the survey. Over the four days of the survey we had 123 people visit the consultation page and 31 people clicked to look at the My SEND Learning Plan survey from this 21 participated.

It is also important to state the running alongside this survey the GRIP survey was also running, so of the 123 visits to the consultation page some people chose to visit this survey rather than the My SEND Learning Plan survey and some will have chosen to do both or neither. We cannot determine how many people how many did both but can state that 27 people visited the GRIP survey.



Purpose of the Consultation

1. Establish the knowledge of parent/carers on My SEND Learning Plan
2. Gauge the effectiveness of school delivery to explain My SEND Learning Plan
3. Establish how person centred the My SEND Learning Plan is
4. Gain feedback on the process and how it could be made better



1. Establish the knowledge of parent/carers on My SEND Learning Plan

62% of parent/carers carrying out the survey stated they didn't know what a My SEND Learning Plan was, with no further comments given we cannot explain further.

28% said that their child/young person had a My SEND Learning Plan, again no further comments were given to expand on this result.

2. Gauge the effectiveness of school delivery to explain My SEND Learning Plan

We asked parent/carers about their views on how well school had explained the My SEND Learning Plan, we asked them to give a score 1-10 (1 being no explanation and 10 being explained very well)

1.	66%
2.	7%
3.	0%
4.	13%
5.	0%
6.	7%
7.	7%
8.	0%
9.	0%
10.	0%



After reading the comments left for this particular question it became clear that some of the respondents that thought they knew what My SEND Learning Plan was, probably are confusing it with something else, with some comments stating:

I have never heard of SEND

It's out of date by four years

I'm not sure if we have one

3. Establish how person centred My SEND Learning Plan is

38% felt that their child/young person's views were sought along with 27% of parent/carers feeling their views were also sort. Comments range from "don't know", "I would imagine so" to "In a fashion" and "I give views on my child's progress and needs"

Satisfaction of the outcome of the My SEND Learning Plan for their child/young person's plan is very low.

(scale of 1-10, 1 being completely unsatisfied and 10 being completely satisfied)

1.	64%
2.	9%
3.	0%
4.	9%
5.	0%
6.	9%
7.	0%
8.	6%
9.	0%
10.	0%



4. Gain feedback on the process and how it could be made better

It is very clear from the comments that the My SEND Learning Plan is unknown.

Summary - Key Themes Identified

- There is little or no understanding of what the My SEND Learning Plan is.
- From the comments given by parent/carers who took this survey, the My SEND Learning Plan is confused with other plans

Key Points to consider in relation to the information collated

- 21 parent/carers took part in this survey, if surveys are sent to families and they have no knowledge of the subject they are very unlikely to take part
- Is there a high percentage on our database of parent/carers who have children with an EHCP therefore would not have interest in this type of survey?
- A description of what My SEND Learning plan is and what it is used for
- Examples of My SEND Learning Plan need to be readily available to parent/carers
- Encourage to show parent/carers the plan and work with them on it so they know what their child or young person is getting and what type of plan they are on, there seems to be confusion with the My SEND Learning Plan and the Education Health and Care Plan

Report Completed by Derbyshire Parent Carer Voice

19.04.18

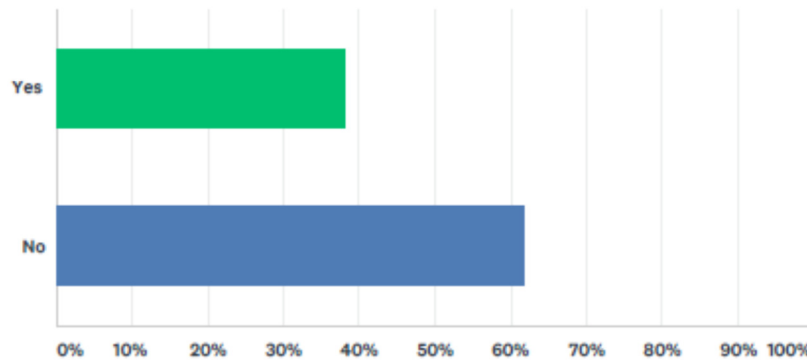


Appendix

a.	Survey Results – Purpose 1	Page 12
b.	Survey Results – Purpose 2	Page 14
c.	Survey Results – Purpose 3	Page 18
d.	Survey Results – Purpose 4	Page 22

Q1 Have you heard of the My SEND Learning Plan?

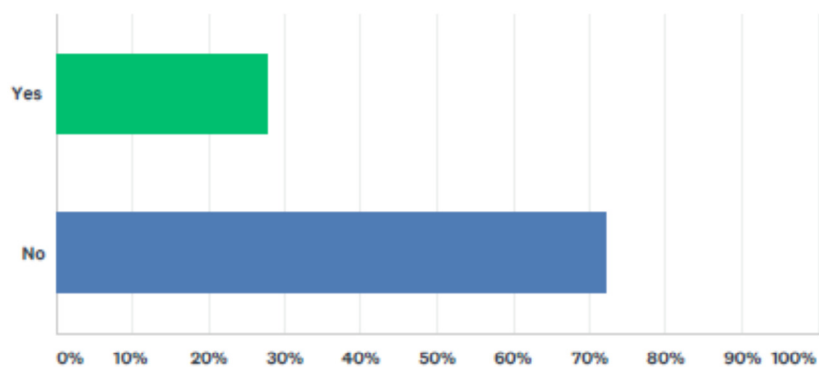
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	38.10%	8
No	61.90%	13
TOTAL		21

Q2 Does your child/young person have a My SEND Learning Plan?

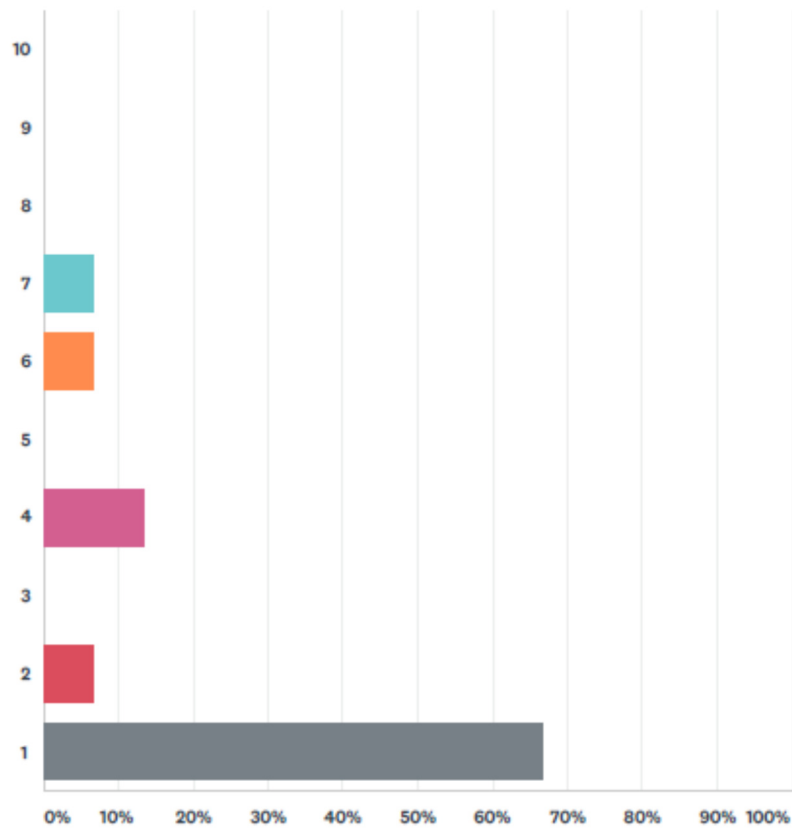
Answered: 18 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	27.78%	5
No	72.22%	13
TOTAL		18

Q3 On a scale of 1-10, how well do you feel that your child/young person's My SEND LearningPlan has been explained to you? (10 being very well and 1 being no explanation).

Answered: 15 Skipped: 6



ANSWER CHOICES	RESPONSES	
10	0.00%	0
9	0.00%	0
8	0.00%	0
7	6.67%	1
6	6.67%	1
5	0.00%	0
4	13.33%	2
3	0.00%	0
2	6.67%	1
1	66.67%	10

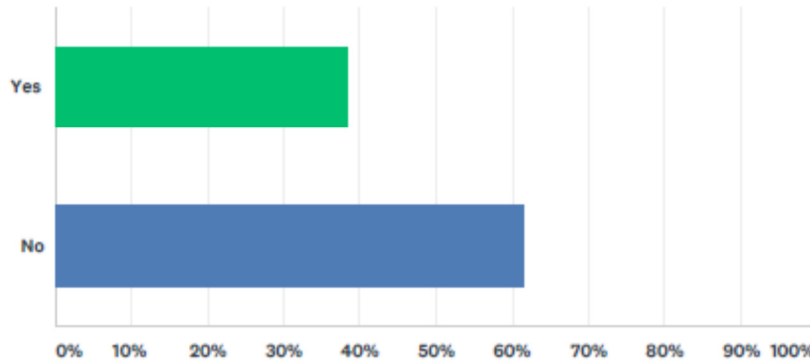


#	ANY OTHER COMMENTS?	DATE
1	I have 2 disabled children and have never heard of SEND.	4/13/2018 12:29 PM
2	It is out of date by 4 years. There is no up to date information on it.	4/13/2018 7:45 AM
3	N/a	4/12/2018 4:09 PM
4	I'm not sure if we have one.	4/12/2018 2:15 PM
5	My son has an EHC Plan but my daughter was on school action plus and has extra time etc so I assume she has a plan but i'm not sure	4/12/2018 1:56 PM
6	I have never heard of send learning plan. My son has an ehc plan, unsure if the same.	4/12/2018 1:23 PM



Q4 Do you feel that your child/young person's views and opinions have been included in the My SEND Learning Plan?

Answered: 13 Skipped: 8



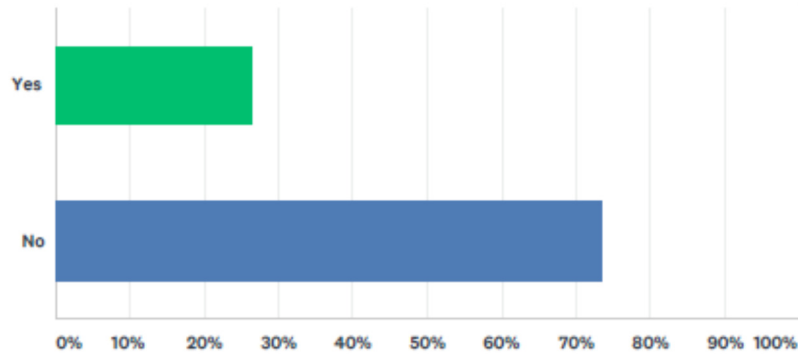
ANSWER CHOICES		RESPONSES	
Yes		38.46%	5
No		61.54%	8
TOTAL			13

#	PLEASE COMMENT.	DATE
1	Don't know	4/12/2018 2:15 PM
2	I would imagine so	4/12/2018 1:56 PM



Q5 Do you feel that your views as a parent/carers and opinions have been included in the My SEND Learning Plan?

Answered: 15 Skipped: 6



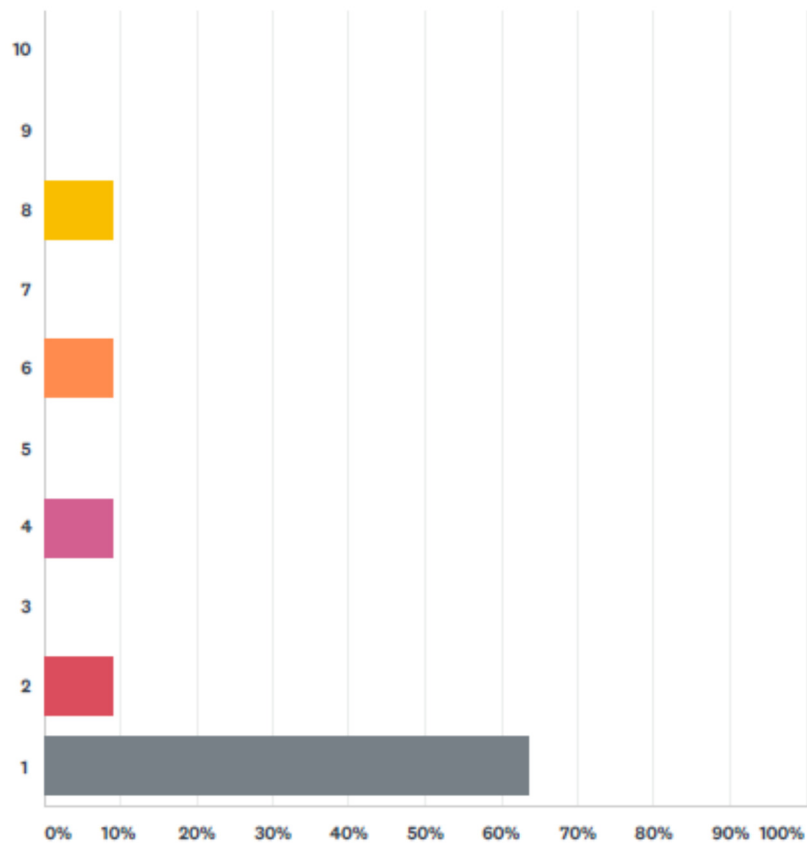
ANSWER CHOICES	RESPONSES	
Yes	26.67%	4
No	73.33%	11
TOTAL		15

#	PLEASE COMMENT.	DATE
1	In a fashion. Very basic with it being out of date.	4/13/2018 7:45 AM
2	I do give my views on my childrens progress and needs	4/12/2018 1:56 PM
3	I've contributed to this. I have seen it once several months ago,and now i think it's out of use. I have no idea if it is still being followed and added to	4/12/2018 1:36 PM
4	They was in ehc, never heard of send learning plan	4/12/2018 1:23 PM



Q6 On a scale of 1 - 10, how satisfied are you with the outcome of your child/young persons My SEND Learning Plan? (10 being completely satisfied, 1 being completely unsatisfied).

Answered: 11 Skipped: 10



ANSWER CHOICES	RESPONSES	
10	0.00%	0
9	0.00%	0
8	9.09%	1
7	0.00%	0
6	9.09%	1
5	0.00%	0
4	9.09%	1
3	0.00%	0
2	9.09%	1
1	63.64%	7



TOTAL		11
#	PLEASE COMMENT.	DATE
1	Disgusting	4/13/2018 7:45 AM
2	??	4/12/2018 2:15 PM
3	I can't comment as I haven't seen one	4/12/2018 1:56 PM

Q7 Do you have any other comments or suggestions regarding the My SEND Learning Plan?

Answered: 8 Skipped: 13

#	RESPONSES	DATE
1	Is this linked to EHCP? Just completed these, but feel they offer a very surface level snapshot of children's condition. The Statement of Special Educational Needs was much more relevant to school and government and NHS than EHCP.	4/13/2018 12:29 PM
2	Have never heard of this	4/13/2018 9:45 AM
3	The main thing I have found out is that Derbyshire country council is in breach of contact with my son. I am in my right to sue them.	4/13/2018 7:45 AM
4	No better than his statement. Unclear open ended objectives that no one has thought through. In the end the happily included our changes to get it signed off but it will change nothing.	4/12/2018 7:05 PM
5	Never heard of it. Only just caught up and got an EHC plan for daughter	4/12/2018 5:23 PM
6	Do I have to get this myself?	4/12/2018 2:15 PM
7	I am now unsure as to whether this is something that should be in place for my child?	4/12/2018 1:57 PM
8	They are a waste of time if schools do not present them periodically, work on them, and show them at each meeting.	4/12/2018 1:36 PM